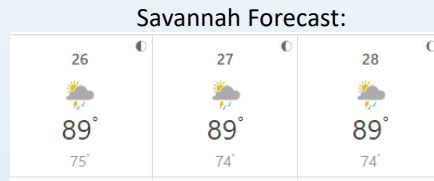


# KNOW BEFORE YOU GO

## Hyatt Regency Savannah is excited to welcome GSAE!

Wednesday, August 26th, 2020– Friday, August 28th, 2020



*Scattered showers, but plenty of sun here in Savannah! While its hot outside, remember to bring a sweater or overcoat in case the AC is too cool inside. Mom always said "you can always de-layer."*

**Hotel Check-In:** 4pm

**Check Out:** 11am

*Please note that early check-in and late check-out will be extremely limited, as housekeeping requires additional time to clean rooms in-between guests.*

**Cancellations must be made 72 hours prior to arrival to avoid cancellation fee**

**Parking:** On-site Valet - \$24/day

*Self-parking available across the street, behind Ruth's Chris Steak, at the Whitaker Street Garage - \$16/overnight. In/out privileges do not apply.*

### WHAT YOU CAN EXPECT

- We will greet you with a wave and a smile underneath our mask but refrain from handshakes. Our goal is to make your stay a memorable one for all the right reasons.
- You and all guests are required to wear face masks while enjoying the public areas of our hotel. We are in this together.
- Increased lobby and public area attendants, focused on cleaning high touch surfaces.
- In order to minimize contact, housekeeping services will not be provided for guests staying less than four nights. Fresh towels and amenities are available upon request and dropped off at your door in a contactless transaction.
- Upon arrival you and your guests can valet park your vehicle at our front drive. Our valet attendants have gloves, masks and strive to make the experience as contact free as possible.
- Social distancing from guests other than your household is highly encouraged. Our colleagues will remain 6 feet from you and your guests at all times and ask you to kindly do the same as much as possible.
- Safety partitions between hotel colleagues and guests at all food and beverage experience stations as well as at the front desk, restaurant and concierge desk.
- We have regulations in place for social distancing in the elevators, maximum of 4 guests (or one household) to one elevator.
- Increased signage throughout the hotel, please be aware of signage and follow guidelines accordingly.
- Hand sanitization stations at elevator landings, in our lobby, and throughout the hotel.



### OUTLET HOURS

The hotel's restaurant, Moss & Oak, will be at a limited capacity in accordance with the state's reopening guidelines.

Hours of Operation

**Moss & Oak Express** 6:30am—10:30pm

**Moss & Oak Bar** 3pm-11pm

**Corner Pantry** 24 hours

### YOU CAN FEEL CONFIDENT

Safety remains a top priority at Hyatt Regency Savannah. We continue to closely monitor the COVID-19 situation, remain vigilant, and follow recommended precautionary measures, protocols and guidelines from various health organizations including the World Health Organization (WHO), U.S. Centers for Disease Control and Prevention (CDC), and local authorities, in an effort to ensure our guests, colleagues and customers remain in a safe and healthy environment. Should you have any questions, or special needs, please reach out to us at 912-274-8626.



**We look forward to welcoming you next week!**  
**Safety first, wellbeing always.**